

# Missouri State Highway Patrol Emergency Highway Assistance

You may report emergencies 24 hours a day everyday from anywhere in Missouri by dialing **1-800-525-5555** or **\*55** on a cellular phone. *Your call will be routed to the nearest Highway Patrol troop headquarters.*

This telephone number is for **emergencies only**. Dial **1-800-525-5555** to report: *accidents • emergencies • intoxicated or drugged drivers reckless driving • vehicle problems hazardous material spills • criminal activity*

For the Highway Patrol Headquarters nearest you, consult your local phone directory.

**Meth Hotline**  
**1888-823-METH(6384)**

**Road Condition Report**  
**1-800-222-6400**  
**or (573)526-8828**



*Published by:*  
**Missouri State Highway Patrol**  
1510 East Elm Street  
Jefferson City, Missouri 65101  
V/TDD: (573) 751-3313  
[www.mshp.state.mo.us](http://www.mshp.state.mo.us)  
[mshppied@mshp.state.mo.us](mailto:mshppied@mshp.state.mo.us)



*An Internationally Accredited Agency*  
SHP-591B 10/2001

## VISION

By excelling as a criminal justice leader in the delivery of quality services, the Missouri State Highway Patrol will ensure Missouri is a safe place to live or visit.

## MISSION

The Missouri State Highway Patrol will serve and protect all people by enforcing laws and providing services to ensure a safe and secure environment.

## VALUES

We believe public trust and respect must be earned and are essential to attain our vision and accomplish our mission. To maintain public trust and respect we embrace the following values:

- Integrity** — Uncompromising in principle; honest; steadfastly adhering to a strict ethical code.
- Responsibility** — Accountability; trustworthiness; use of good judgment.
- Respect** — Fairness; without prejudice; appreciation for diversity.
- Professionalism** — High standards; dedicated to our mission; unified in purpose.
- Compassion** — Concern with human welfare; ability to appreciate feelings or emotions of others.
- Resourcefulness** — Creativity; the ability to be effective in difficult situations.
- Character** — We are committed to respecting individual dignity in all people and to providing services in a fair, consistent, and impartial manner to the best of our ability. As caring and innovative professionals, the men and women of the Missouri State Highway Patrol will strive to maintain a safe environment through a service oriented organization capable of addressing the most complex challenges that confront us.
- Commitment** — We are committed to providing services from knowledgeable, capable, and willing employees. We are committed to respecting each employee as an individual and for his or her role in the department. We are committed to maintaining the sense of pride and camaraderie within our department and to having a work place where employees are supportive of each other and loyal to the values and commitments of the department.

The Missouri State Highway Patrol's ability to carry out its mission, and motto of "Service and Protection" can only be accomplished with the support and assistance of the citizens of Missouri and its visiting guests. Please feel free to contact the Missouri State Highway Patrol with your concerns and suggestions.

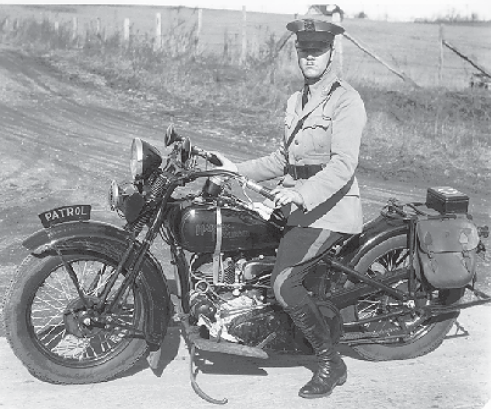
*Our excellence in law enforcement was reaffirmed in 1992 when the Missouri State Highway Patrol became only the 10th state police/highway patrol to receive accreditation from the Commission on Accreditation for Law Enforcement Agencies. This accreditation, which has remained current through periodic reassessments, demonstrates the Patrol's commitment to professionalism and acceptance of high standards of excellence in law enforcement. It also provides an ongoing evaluation of the Patrol's policies and procedures so that it may continue to improve and be responsive to the needs of the public in the future.*

# Growing With Your Needs

**The Missouri State Highway Patrol**

# Growing with your needs . . .

**S**ince its inception in 1931, the Missouri State Highway Patrol has continued to evolve and grow to meet the needs of Missouri's citizens. It began as a small force of 55 officers and two civilians charged with upholding traffic laws and promoting safety on state highways. Today, the Patrol is a full-fledged, internationally accredited police organization committed to enforcing all criminal laws as well as carrying out its original obligation of traffic safety.



## **S**pecial Units

**The Patrol has many special units and divisions that supplement its enforcement mandate.**



The Patrol's aircraft fleet consists of single and twin engine airplanes, and helicopters used statewide for traffic enforcement, drug enforcement, searches and manhunts, and a variety of relays.



Specially trained dogs and their handlers within each troop provide drug interdiction support to road officers.



Special Emergency Response Teams (S.E.R.T.) respond to crisis operations, such as hostage situations or manhunts, throughout the state.



The Criminal Laboratory Division has the technology to perform drug chemistry analysis, ABO blood typing, enzyme testing, DNA profiling and analysis, toxicology, blood alcohol testing, handwriting analysis, foot and tire impressions, ballistics, and more, and we provide these services to all law enforcement agencies in the state.



The Patrol's Major Crash Investigation Unit includes four, three-person teams, each assigned to a specific geographical area of the state. These teams conduct detailed investigations and reconstructions of high-profile or serious vehicle crashes. These officers are certified reconstructionists, attend specialized training, and use precise, computerized equipment.



Similarly, our Criminal Records and Identification Division is the statewide central repository for all collected fingerprints, which are input into the Automated Fingerprint Identification System (AFIS) allowing for quick electronic identification of fingerprints located at a crime scene.



The Patrol's Law Enforcement Academy not only trains Highway Patrol recruits, but also offers basic law enforcement training to all law enforcement officers throughout the state.



The Academy also coordinates the state's D.A.R.E. (Drug Abuse Resistance Education) program and instructs officers in how to teach this important program to our state's youth.



Citizens from across the state and the country enjoy our Safety Education Center, a museum on the history of the Missouri State Highway Patrol and many of the issues faced by law enforcement officers today.

**T**here are approximately 1,000 uniformed officers and 1,000 civilian employees in the Missouri State Highway Patrol providing "Service and Protection" for the 5.1 million citizens of Missouri. Missouri is the fifth largest state west of the Mississippi River, yet it supports the sixth largest highway system in the nation, with more than 32,300 miles of highways and interstates. The Patrol is responsible not only for law enforcement on Missouri's highways, but also motor vehicle and commercial vehicle inspections, driver's examinations, criminal investigations, criminal laboratory investigations, public education on safety issues, and more.

